



## RELOCATION DEAL FOR FRIENDS AND FAMILY OF THL

### CAIRNS TO BRISBANE OR SYDNEY

Relocate a motorhome or 4WD camper from Cairns, return it to either Brisbane or Sydney for only \$5 per day, and receive \$150 or \$250 towards fuel costs.

\*Other relocations are also available around Australia; please contact your local branch or our reservations crew on the number below for more information.

### Daily Rental Charge \$5.

As a friends and family bonus, receive one or two additional days at the same rate (normally \$75).

### What's on Offer:

6 berth Motorhome	Seats and sleeps up to 6 people
Safari Landcruiser 4WD	Seats and sleeps (tents) up to 5 people
4 berth Motorhome	Seats and sleeps up to 4 people

### The Details:

Daily rental charge \$5	
Cairns to Brisbane	4 to 6 days between 12 <sup>th</sup> and 22 <sup>nd</sup> September
Cairns to Sydney	6 to 8 days between 12 <sup>th</sup> and 22 <sup>nd</sup> September

The fuel allowance will be reimbursed upon delivery of the vehicle in its final location (Brisbane or Sydney).

All bedding, including doonas, pillows, sheets and towels are included. All cooking equipment included along with cutlery and crockery. Just bring yourself! Child and Booster seats are available if required.

**Relocation Conditions** (refer next page for more detail), but here are a few to get you on your way:

- A \$1000 bond is required (imprint for **thl** employees and debited for family and friends).
- A \$50 cancellation fee will apply if cancelled after confirmation.
- Offer ends 20<sup>th</sup> September or until sold out. All relocations are subject to availability.
- To view vehicle types, visit: [www.britz.com.au](http://www.britz.com.au) Please be aware that the vehicle may change, however it will have the required seating and bedding for the number of people travelling.

**Please contact reservations on 1800 331 454 (press 2) and quote "FRIENDS & FAMILY CAIRNS RELOC"**

The best time to call is after 10am AEST when vehicle allocations have been completed.



# Relocation: For Your Information

Effective 01 April 2017 – 31 March 2018



**FOR YOUR INFORMATION:** This information applies to Britz, Maui and Mighty relocations and must be used in conjunction with the Britz 'Rental Agreement, Terms and Conditions' RENTAL CHARGES: \$5.00 per day up to the minimum days indicated in the table below. The maximum kilometres allowed are as per the table below which is based on the distance plus an extra 550 kilometres. Travel exceeding the maximum allowance per rental will be charged at 55 cents per kilometre over the allocated allowance. **EXTRA DAY:** may be available and can be requested at the time of booking (or Check out) by asking our rental staff. An extra day is strictly subject to availability, and will be charged at a fixed rate of \$75 p/day; other costs such as Liability Reduction etc. are additional. The additional day provides an extra 250 free km. An extra day can be cancelled or declined at the discretion of THL Rentals. No extra days are allowed between 15th Dec and 15th Jan or for the 4 days either side of the Easter weekend. THL Rentals welcome you to share fuel expenses with your fellow travellers; however, it is illegal to charge them a fare.

**DRIVERS LICENCE:** One of the following must be provided at the time of collection: A. A valid, Full Australian driving licence. B. A valid, Full Domestic licence, accompanied by an International driver's permit in English and passport. See 'Rental Agreement, Terms and Conditions' for further information. **DAILY HIRE:** Rates are based on a calendar day (not 24 hour periods). Minimum rental days depend on the route and scheduling requirements. Vehicles come with basic living equipment such as, linen, cutlery & crockery. There is no refund for unused days.

**FUEL ALLOWANCE:** No monies will be forthcoming without accompanied receipts clearly stating the amount & type of fuel purchased (tax invoice required), note EFTPOS and credit card receipts are not accepted. Any expense above the allowance offered is at the hirers cost. Please ensure that any Fuel allowance given is clearly marked on the Rental Agreement, prior to departure and initialled by a THL staff member. Any breach of the rental agreement may result in the removal of any fuel allowance offered. **TASMANIAN RELOCATIONS:** You may be offered either a fuel allowance or a spot on the ferry. If a fuel allowance is offered and accepted, the receipts can be from either fuel, ferry seat and/or an airfare (for one person). All Spirit of Tasmania ferry bookings must be made for a 7m long vehicle to allow for a change of vehicle type. It is recommended that you accept a ferry crossing pre-booked by THL Rentals to avoid

financial loss in the event of the relocation being cancelled.

**PAYMENT:** Cash, EFTPOS, Visa and MasterCard only (no Amex) will be accepted for rental and protection package charges. (Only Visa and MasterCard will be accepted for Security Deposit Payments, no Amex). Please note that THL does not take any responsibility for any currency fluctuations in exchange rates.

**SECURITY DEPOSIT:** \$1000 payable by CREDIT CARD ONLY (Visa or MasterCard only). The \$1000 security deposit will be processed and credited back at the end of the rental providing the vehicle is returned on time, undamaged and with the fuel tank and gas bottle full. A 2% surcharge applies on all Credit Card payments. This surcharge will be refunded if and when the security deposit is refunded. A \$250 cleaning fee will be charged if the vehicle is returned in a dirty condition and will also be charged if the toilet and wastewater tank (if applicable) have not been emptied. **CANCELLATION FEES:** There is a \$50.00 fee payable to thl for any relocation that is cancelled once confirmed or not collected on the due date. Please note the vehicle model booked or the booking itself may change prior to departure or be cancelled at THL's discretion, even on the day of travel. The \$50 cancellation fee will not apply in this instance. In addition, THL Rentals is not liable for any incidental costs (accommodation, transportation) incurred by the hirer and passengers as a result of cancellation of the relocation.

**MAX NUMBER OF PASSENGERS:** You are not permitted to carry more passengers than the legal registration of the vehicle indicates.

**PICK UP AND DROP OFF TIME:** All relocations must be collected between 1000hrs and 1500 hrs. Return time on the last day is 1500hrs, and vehicles not returned by this time will incur a late fee of \$150. Any vehicle that is not returned by 1600hrs on the last day the late fee incurred will be \$1000.

**DAMAGE:** Personal property is not covered by THL Rentals liability coverage. All vehicles are insured for damage to the vehicle and to the property of a Third Party. Overhead and Underbody damage is not covered by any Liability Reduction options and you are responsible for the full cost. Tyres and Windscreen are not covered. The liability is applicable regardless of who is at fault and applies in respect of each claim, not per rental. All claims, regardless of fault, will incur a \$60 administration fee.

**SINGLE VEHICLE ROLLOVER:** Liability Reduction does not cover single vehicle rollovers. The hirer will be liable for the full cost in the event of such an accident occurring. A single vehicle roll

over may include, but is not limited to, a vehicle that has rolled, tipped or fallen over and this has caused damage to the side and/or roof areas of the vehicle. All Liability Reduction cover will be made void if damage caused to the vehicle because total load (kg) has exceeded recommended the load as stated in vehicle manual. Vehicles are not to be used for the purpose of transporting and haulage of goods other than what might be reasonably expected of a leisure rental.

**LIABILITY REDUCTION OPTIONS:** BP1: \$12 p/day will reduce the standard liability from \$1000 to \$500 for each claim BP2: \$20 p/day can reduce your liability to \$250. Note Additional Protection Cover or 4WD Easy Cover Plus is not available with relocations.

**LIABILITY REDUCTION EXCLUSIONS:** In addition to the 'Rental Agreement, Terms and Conditions': **UNSEALED ROADS:** Vehicles are not allowed to travel on any unsealed roads. Full costs will be charged for any damage occurring on these Roads. A penalty of \$300 will be applied for any driving on unsealed roads.

**OVERHEAD AND UNDERBODY DAMAGE:** is not covered by any Liability Reduction options and you are responsible for the full cost. **NIGHT DRIVING** is not permitted, full costs will be charged for any damage caused whilst driving at night (after sunset and before sunrise), except in cities and towns where street lighting is present. **ACCIDENTS:** Must be reported immediately to the nearest branch or after hours on 1800 331 454. An Accident Report must be completed on return of the vehicle. Please ensure you obtain a police report if applicable and third party details.

**BREACH OF CONTRACT:** Please read the Britz "Rental Agreement, Terms and Conditions" very carefully and ensure that all points are clear before signing. Your signature binds you to the Britz 'Rental Agreement, Terms and Conditions' conditions. Should there be any variance between the Britz 'Rental Agreement, Terms and Conditions' and this 'For Your Information' document, this (for your information) document will supersede the standard conditions.

**MECHANICAL BREAKDOWN:** You may spend up to \$100 for minor repairs or oil. For larger repairs, please phone the nearest Branch for authorisation. Receipts must be presented for reimbursement. THL Rentals is not liable for any incidental costs (accommodation, transportation) incurred by the hirer and passengers as a result of a breakdown or accident. THL staff will however endeavour to assist where and if possible.