



CMCA Statement (8) – Coronavirus/COVID-19

9 April 2020

Firstly, we wish all a very happy and safe Easter and a happy 34th birthday to CMCA itself on Saturday.

We would also like to commend and thank our members for doing the right thing; maintaining social distancing and abiding by the regulations set down by the Federal Government and each state and territory. As you have heard the leaders of our country say, “we are all in this together”; and it appears to be having a good effect on “flattening the curve”.

On Monday, we made an announcement that CMCA was extending all memberships by six months applicable as of 1 April. We have been heartened by the positive response to this announcement from members. We sought to advise our membership of this announcement by all communication mediums including e-newsletter, website, social media and an SMS to the primary member. We apologise if you received duplicate notices, but it was important to reach all members.

We would like to reemphasise that the CMCA Board of Directors and management are united in their efforts to ensure this Club and its members come out of the coronavirus pandemic in the best possible way – so that we can all move forward and enjoy the happier times that will eventually return. As you realise, when that is, no one can answer with any surety.

Currently, we are heavily communicating with Ken Tame & Associates Pty Ltd to seek clarification and, in some cases, changes to their existing business. We can currently advise the membership of the following:

- **KTA can no longer cover private motor vehicles:** As a result of the Hayne Royal Commission recommendations, under the new General Insurance Code of Practice (GICOP) which came into effect this year, all insurers are required determine their target market (amongst many other additional compliance requirements). The target market for KTA has been defined as RVs.
- **Layover/Lay Up Cover:** We have formally approached KTA to consider developing a policy in relation to Layover/Lay Up cover. Currently in the RV insurance market, this is limited to only a couple of providers and they are exclusive to caravans. However, after a comparison of the products currently being offered by these providers, savings to the consumer are not as substantial as many may think - at approximately \$20.00 per year. We will continue to seek policy development for this in order to give members more options.
- **Roadside Assist:** We can also advise the membership that we have approached Allianz World Wide Partners (AWWP) who, through KTA, offer the roadside assistance package many of you have taken up. We have asked if they can, at the request of members, suspend the current cover of this product until the Government lift the travel restrictions. We believe there is no point having this coverage if members cannot travel.

The board and management will keep you informed on all developments in our efforts to represent the Club and its members in their best interests. When we come out of this, hopefully sooner than later, domestic tourism will no doubt boom; these are the times we all look forward to.

Please remember that we all must continue to work together to beat COVID-19. Please keep safe and abide by all guidelines that have been established regarding essential travel, border restrictions, closures, self- isolation, social-distancing and when and how to seek medical advice/treatment. For more information please refer to <https://www.health.gov.au/> or download the new Coronavirus Australia app.

On behalf of all directors, thank you again for your continued support of both the Club and the actions needed to overcome COVID-19.

Kim Atkinson
Chairman

Richard Barwick
Chief Executive Officer

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